

# United States Department of the Army Quality of Information Program

## Overview

Federal agencies subject to the Paperwork Reduction Act (44 U.S.C. Chapter 35) are required to:

- \* Issue information quality guidelines for the information the agencies disseminate.
- \* Establish administrative mechanisms allowing affected persons to seek and obtain correction of information disseminated by the agencies on or after October 1, 2002 that does not comply with OMB, DOD, or agency guidelines.
- \* Annually report the number and nature of complaints received by the agencies and how such complaints were resolved.

## Synopsis

As a result of Section 515 of the Treasury and General Government Appropriations Act for Fiscal Year 2001 (Public Law 106-554; H.R. 5658) the Office of Management and Budget (OMB) published "[Guidelines for Ensuring and Maximizing the Quality, Objectivity, Utility, and Integrity of Information Disseminated by Federal Agencies](#)" in the Federal Register on February 22, 2002, Volume 67, Number 36, page 8452.

Subsequently, the [Deputy Secretary of Defense](#) published a guidance memorandum on February 10, 2003, subject: "[Ensuring Quality of Information Disseminated to the Public by the Department of Defense](#) (DOD)." The memorandum and its three attachments apply to the Office of the Secretary of Defense, Military Departments, Chairman of the Joint Chiefs of Staff, Combatant Commands, Inspector General of the DOD, Defense Agencies, DOD Field Activities, and all other organizational entities in DOD. Attachment 1 prescribes policy, guidelines, and procedural guidance; attachment 2 defines terms and provides context and attributes of each term; and, attachment 3 contains the form for annual reporting of complaints to OMB.

The Department of the Army's Records Management and Declassification Agency, Freedom of Information and Privacy Acts Division, serves as the Army's representative to receive and resolve claims that allege Army information disseminated to the public does not comply with quality of information standards.

The Army Chief Information Officer serves as the appeal authority to receive and resolve appeal requests for ensuring the quality, objectivity, and integrity of Army information disseminated to the public.